

FIG. 1

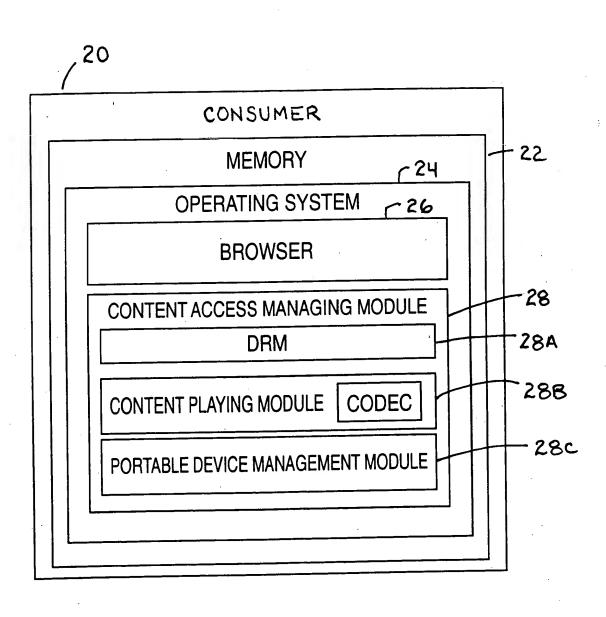


FIG. 2

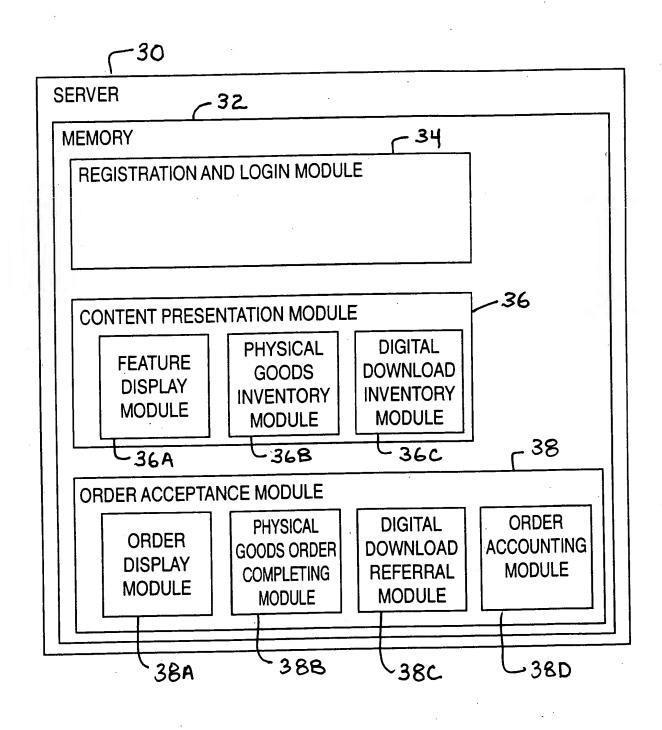


FIG. 3

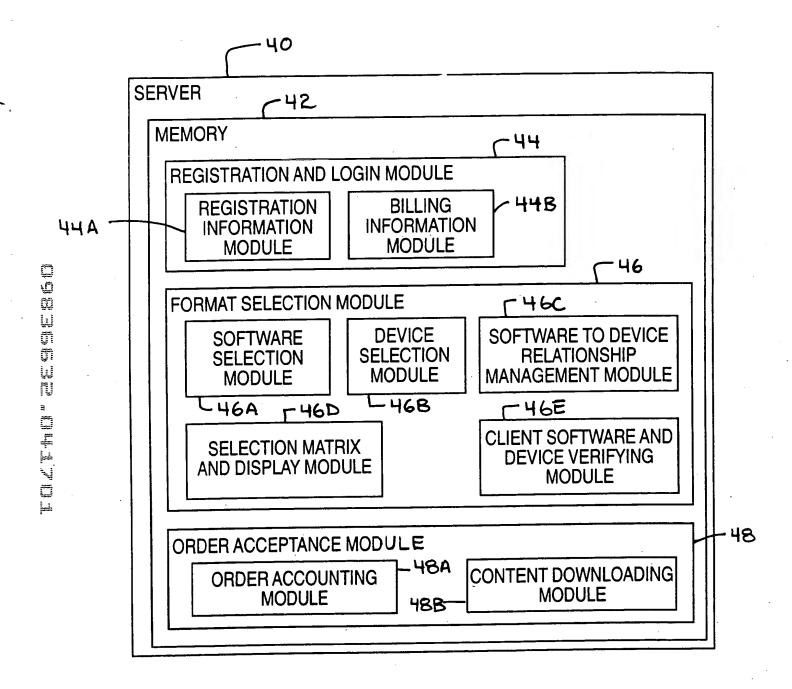


FIG. 4

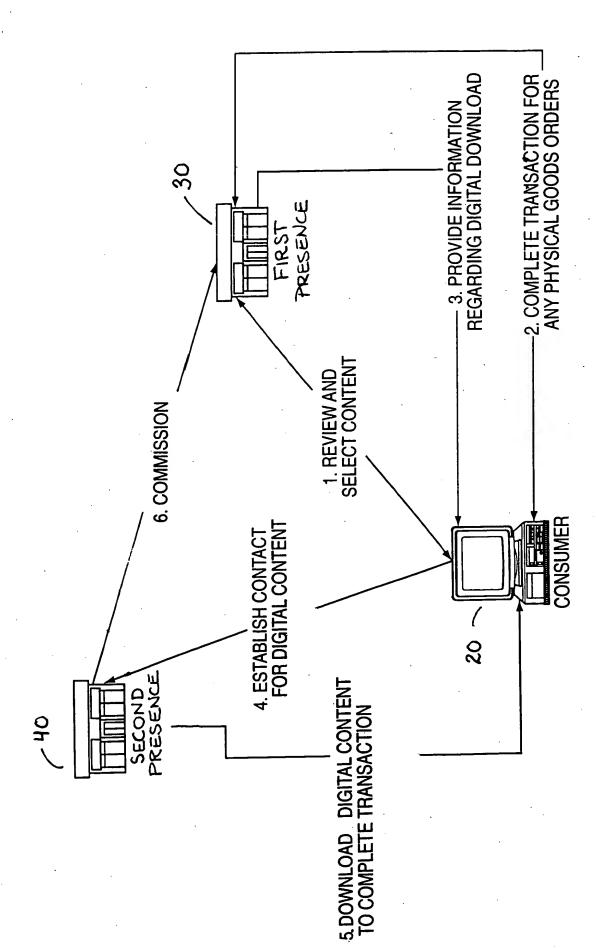
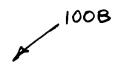


FIG. 5

FIG. 6A



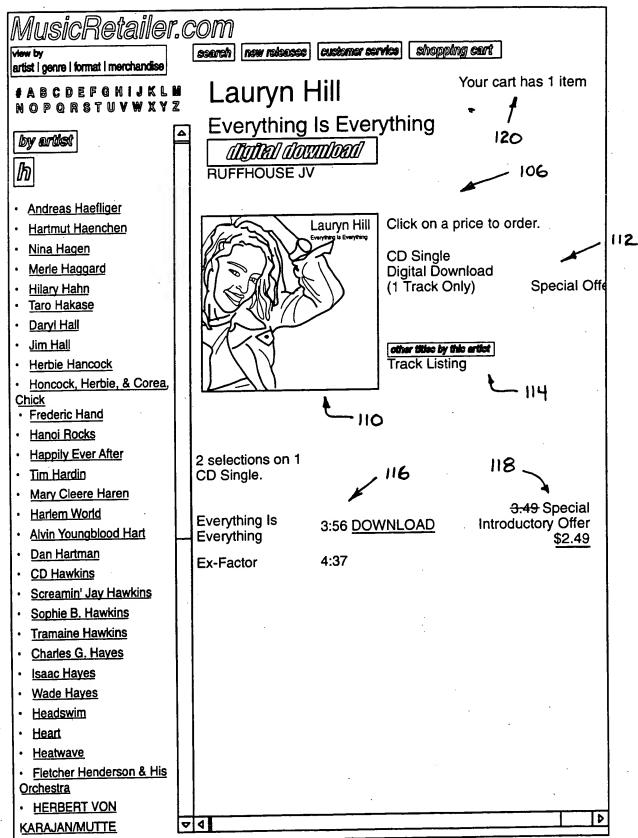


FIG. 6B

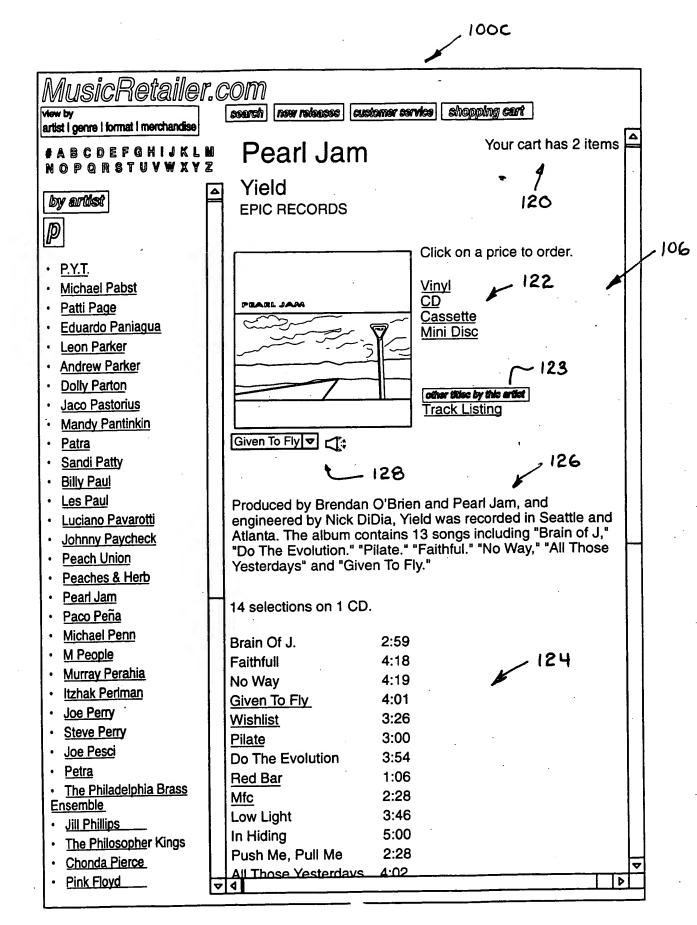
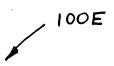


FIG. 6C

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MusicRetailer.		
view by artist I genre I format I merchandise	search new releases customer service shopping cart	
# A B C D E F G H I J K L M N O P Q R S T U V W X Y Z	your current order for physical goods is as follows:	
by artist	price quantity subtotal product ID item	130
	68164EK Yield \$14.98 1 \$14.9	
P.Y.T.Michael PabstPatti Page	your current order for downloads is as follows: price quantity subtotal product ID item	132
Eduardo Paniagua Leon Parker Andrew Parker	06639USSM19 Everything Is \$2.49 1 \$2.49 Everything	
Dolly PartonJaco PastoriusMandy Pantinkin	To change an item's quantity, edit the number and press "Upda Order". []	
Patra Sandi Patty	update order clear all [submit order]	
Billy Paul Les Paul Luciano Pavarotti	The total charges for your downloads are \$2.49. After confirming your physical goods purchase, you will be instructed to complete your download transaction	. •
Johnny Paycheck Peach Union Peaches & Herb	Shipments made within the U.S. only	
Pearl Jam Paco Peña Michael Penn		
M People Murray Perahia		
<u>Itzhak Periman</u><u>Joe Perry</u><u>Steve Perry</u>		
• Joe Pesci • Petra		•
 The Philadelphia Brass Ensemble Jill Phillips 		
The Philosopher KingsChonda Pierce		
• Pink Floyd	V 4	



MusicRetailer.com (customer service) (shopping cart

The total charges for your physical goods are \$18.87. Please fill in the credit card information and billing address. When you are ready, press the "Submit Order" buttom to confirm this order and make your purchase.

A special digital download window will appear to guide you through getting your digital downloads once you have completed the information on this page and submit your order. YOU WILL BE BILLED SEPARATELY FOR DOWNLOADS

		Order Summa	ary_	C	redit Card	Information	١)
		charges tol	al	Name:	John Q. P	ublic	
	(Physical goods Total:	\$14.98	Number:	****	*****	· }
140	l	Tax:	\$0.90	Type:	Master Card	abla	. \
		Shipping:	\$2.99	Exp:	Nov ▽ 200	01 🗸)
	1	Physical goods sub Total:	\$18.87	·			,
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142	1	Download Total:	\$2.49				
	1	Sub Total:	\$21.51				
		•	. Bi	illing Ac	ldress		
		First Name;	John				}
		Last Name:	Public				
	,	Phone:	201-55	5-1234) 146
		Street:	1 Anyw	here Dr	ive		
		Apt:					
		City:	Yourto	wn)
		State:	NEW JE	RSEY	▽	Zip: *****	•
4				submit	order]		

FIG. 6E

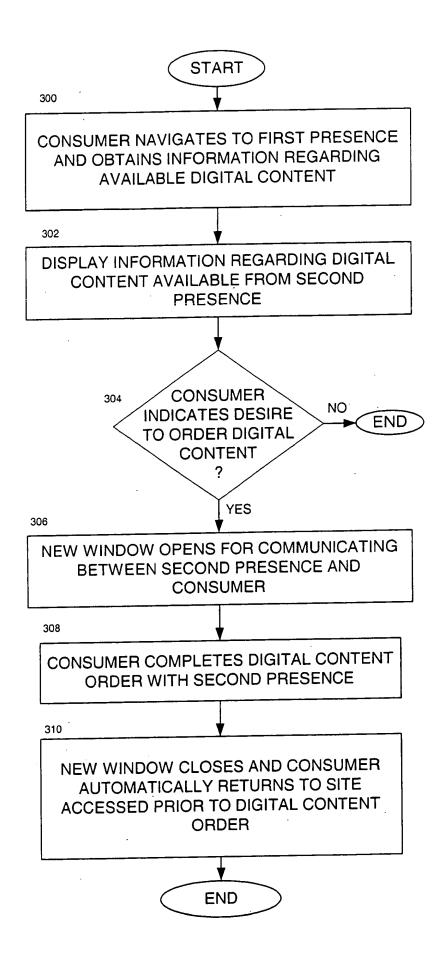


FIG. 7

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	1 2	3	4	HELP

1 registration

Welcome Sony Music customer

You will need to follow an easy 4-step process to complete the purchase of your Sony Music digital downloads. The first necessary step is to register, or log on to, your Download Services Account. The account will enable our customer service staff to help you with any questions you may have about your purchase.

Please Note:

Your credit card has not yet been charged for your music downloads. If you have any questions about downloading music, click here for FAQ's.

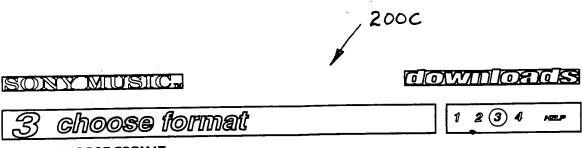
DOWNLOAD SERVICES ACCOUNT

Information regarding your music downloads will be e-mailed to you.

		NEW SONY M	IUSIC DOWNLOAD CUSTOMER	RETURNING S	ONY MUSIC DOWNLOAD COSTOMER
	(To receive you	our music downloads all fields must be	To receive you completed.	ur music downloads all fields must be
		Your Name:		Email/ User ID:	
	1	Email:		Password:	
) 4		US Zip Code:			Login
	-	Password:			
			Passwords must be at least 6 characters.	_	
		Re-enter Password:]	-
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	SUNY WIUSIUM	,	(0)(0	NAME IN CORES	
	2 billing information			1 2 3 4 H	
	Your order reference number is 7223750. You have selected the following music downlo	oads:		Please print this pa clicking the printer i write down your or reference number s we may better serv	icons, or der so theat
	artist title				cost
4 ^ C	Lauryn Hill Everythin	ng Is Everyth	ing		\$2.49
208	I would like to receive more information			Sub-Total	\$2.49
	on this artist.		· 	Sales Tax	\$0.00
	£ 210			Grand Total	\$2.49
212	BILLING INFORMATION To receive your music downloads all required (*) file completed. Credit Card: Name on Card: Card Number: Expiration: 01 Address: City: State: Alabama U.S. Zip Code: ***** **Next* You will be able to return to this session for the new have sent you with your account information.	*		Please Note Your credit card has been charged for your music downloads. This site uses the ind security feature called Sockets Layer protoc in order to further procredit card and perso information between browser and our serv	Justry wide d Secure ol ["SSL"] tect your nal your rer.

200B



CHOOSE FORMAT

Click below toselect the format of your digital downloads. You may only select one format.

Please Note: Your credit card has not yet been charged for your music downloads.

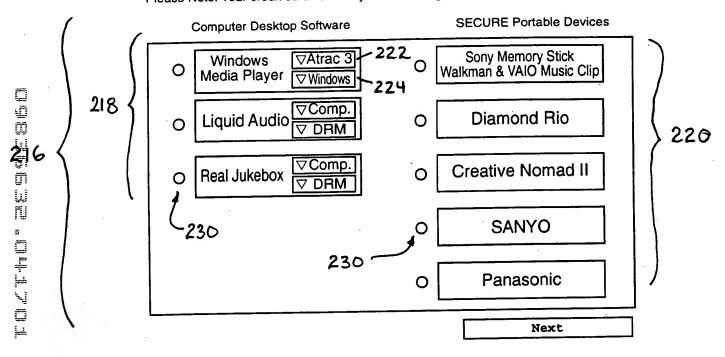
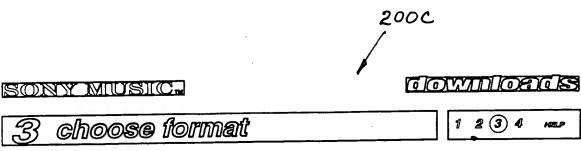


FIG. &C



CHOOSE FORMAT

Click below toselect the format of your digital downloads. You may only select one format.

Please Note: Your credit card has not yet been charged for your music downloads.

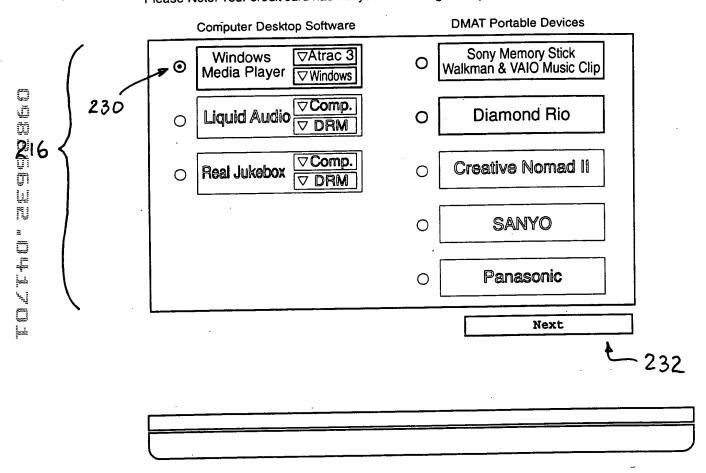
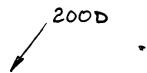


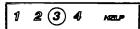
FIG. 8D



Continue

downloads

3 choose format



You do not have the proper versions of Windows Media Player and ATRAC3 Plug-in installed. You can download the latest versions of each by clicking the link below.

Windows Media Player and ATRAC3 for Internet Explorer

Once you finish with the installation, click the continue button.

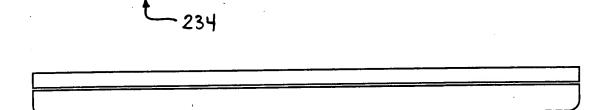


FIG. 8E

200E

downloads

3 choose format

1 2 3 4 MELP

SOFTWARE VERIFICATION

We have verified that you have the proper software necessary to enjoy the downloads you have chosen.

Please Note: Your credit card has not yet been charged for your music downloads.

Your may now click the 'Complete Purchase' button to be able to downoad your songs.

Complete Purchase 236

FIG. 8F

200F

downloads

4. download songs

1 2 3 4 100

DOWNLOAD YOUR SONGS

We have charged your credit card.

For each download you should click your mouse on the 'Download Song' link, and then select a location for the song file. After the downloading is complete, go to the location to where you have saved the son, and doubleclick on the file to play the music. It is necessary to do this separately for each download.

artist

title

time file size

Lauryn Hill

Everything Is Everything

3:56 3.88 MB

Download Song

t 238

Estimated time to complete digital download (file size 4 Mb)

Modem Speed	Estimated time	_
28.8 Kbps	21 mins 20 sec	
56.0 Kbps	9 min 20 sec	_

FIG.8G